



## Company Quality Policy

Fram Group and Champion Laboratories maintain the highest standard of quality and productivity by striving for **continuous improvement of our quality management system**. We are committed to meet all applicable statutory, regulatory and customer requirements with **zero defects, 100% on time delivery and by exceeding customer expectations**.

## Company Mission

**OUR MISSION** is to serve our **customers** by providing **new products**, providing the most **efficient solutions**, while delivering the **best value**, as the **filtration supplier of choice**.

## Company Objectives

Effectiveness – reduce internal and external customer rejects (PPM / Scrap)

Efficiency – Improve OEE (productivity)

Meet customer delivery requirements (order fill rate)

Maintain a formal quality system (IATF 16949 certification)

  
Vice President of Operations: Warren Morrow

  
Date

